

National Self Storage Privacy Policy

Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. The following outlines our privacy policy.

- We will collect and use of personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.
- We will only retain personal information as long as necessary for the fulfillment of those purposes.
- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies and practices relating to the management of personal information.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained

What information do we collect?

We collect information from you when you place an order with us.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number or credit card information. You may, however, visit our site anonymously. If you desire, this information can be provide at our facility, by passing the internet.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

- To send periodic emails

The email address you provide may be used to send you information, respond to inquiries, and/or other requests or questions.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

What are Cookies?

A Cookie is a small amount of data that your web browser uses to store information. If you visit a website that uses cookies, the web server will request permission to pass this data to your browser. Typically, cookies are used to store information that will improve the functioning of the website.

The cookies we use cannot collect personal information from your hard drive on your computer. The only information they can collect is the information that you may choose to give us for the purposes of contacting you with pricing and availability. The cookies that our website generates cannot be read by any other websites.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our online privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

National Self Storage

Attention: Privacy Officer

801 N. Brand Blvd.

Suite 1010

Glendale, CA 91203

Refund Policy

Our policy lasts 5 days. If 5 days have gone by since your initial rental, unfortunately we can't offer you a refund.

To be eligible for a refund, your storage unit must be surrendered and in the same condition that you received it.

To complete your return, we require a receipt or proof of purchase.

Refunds (if applicable)

Once your storage unit is surrendered and inspected, we will notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and you will receive a check from our corporate office sent to the address that you have given to us within 30 days.

Discounts or Sale items (if applicable)

In the case of refunds on discounted or sale rentals, the full normal price for the time used will be deducted from the amount in the account and any remaining amount in the account will be sent by check from the corporate office.